



# Shopify Integration Guide

No set up cost. Easy implementation.  
Faster shipping.



# Enjoy superior shipping with Freight Club.



Import all unfulfilled orders with 1 click.



Auto-populate multiple freight quotes from over 30+ pre-vetted carriers.



Auto-generate BoL and shipping labels



Record, file and dispute claims through our support team

# What our Shopify App does.



Live shipping quote at check-out page.



Automate order fulfillment and tracking update.

## DISCLAIMER

Freight Club app is a FREE app, where you can quote and book shipments with no monthly fees.

If you're looking to speed up the shipping process, this document outlines 2 different ways to automate the shipping process. Please note that these steps are optional.

1. How to automate quoting and booking
2. How to set up quote at check out

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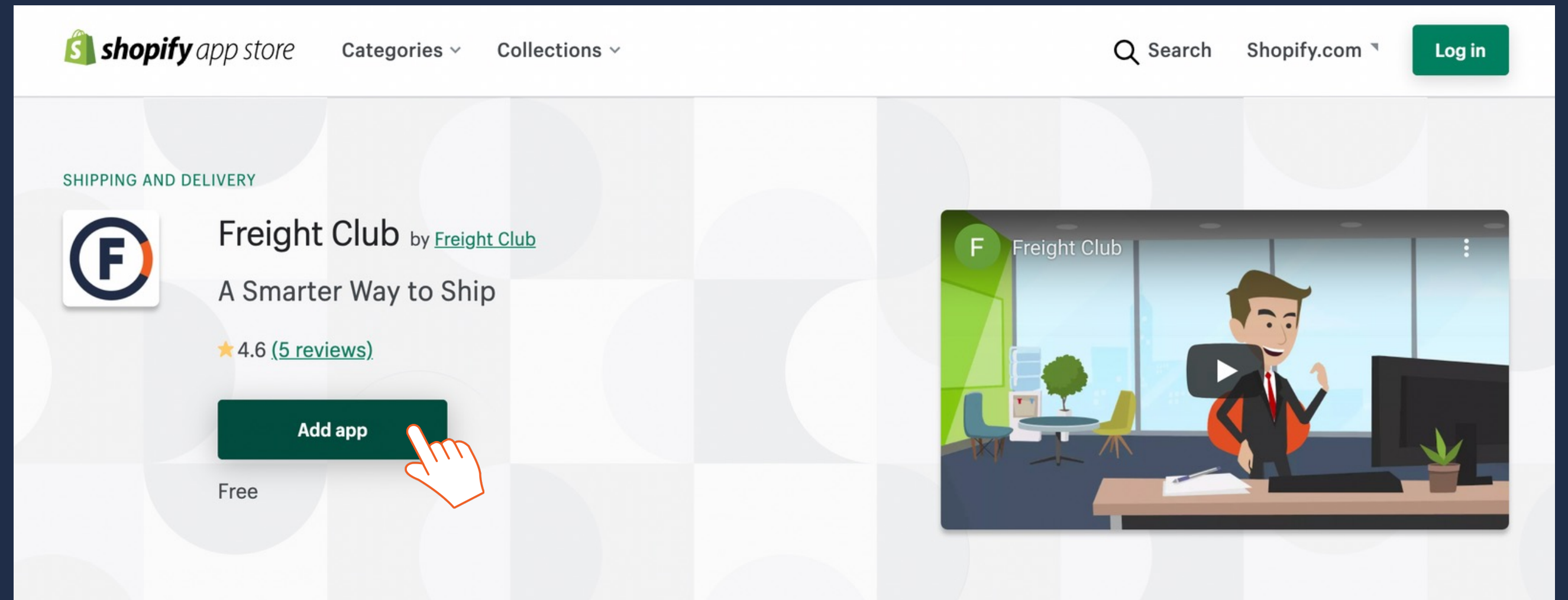
# STEP 1

# Download the app.

Download the app through Shopify store and create an account with us.

If you already have an account, click '**I already have an account**' to login.

[Download the app](#)



The screenshot shows the Shopify App Store interface. At the top, there's a navigation bar with the 'shopify app store' logo, 'Categories' and 'Collections' dropdown menus, a search bar, 'Shopify.com' link, and a 'Log in' button. Below the navigation, there's a section titled 'SHIPPING AND DELIVERY'. The featured app is 'Freight Club' by 'Freight Club', with a rating of 4.6 stars from 5 reviews. The app is free. A hand icon is pointing to the 'Add app' button. To the right of the app listing is a video player showing a cartoon character in a suit sitting at a desk in an office setting.

[I already have an account](#)

[Register](#)

# STEP 2

# Import products & upload shipping dimensions

**Option A:** Create each SKU individually

**Option B:** Bulk Upload SKUs using template

**Option C:** Import products from Shopify  
\*Choose this option if you have products in your Shopify store

The screenshot shows the 'Manage Products' page in the Freight Club system. The interface includes a top navigation bar with the Freight Club logo, a 'TRACK SHIPMENT' link, and user account information. A left sidebar contains navigation options like 'Welcome', 'ORDER MANAGEMENT', and 'Manage Products'. The main content area is divided into 'Upload Products' and 'Import Products from eCommerce' sections. The 'Upload Products' section features a 'DOWNLOAD PRODUCT UPLOAD TEMPLATE (OFFICE 2007+)' link and a 'Select files...' button. The 'Import Products from eCommerce' section includes an 'Import from Shopify' button. Below these sections is a 'Product List' table with columns for Product ID, Master SKU, SKU, UPC Code, Name, Package Type, Cost, and Cartons. A 'Create New Product' button is located above the table. Red circles and boxes highlight the 'Create New Product' button (1), the template download link (2), and the 'Import from Shopify' button (3).

**Product List**

	PRODUCT ID ↑	MASTER SKU ↑	SKU ↑	UPC CODE ↑	NAME ↑	Package Type ↑	COST ↑	CARTONS ↑	
	<input type="checkbox"/>								Bulk Actions ▾
+	<input type="checkbox"/>	7692852	TABLE100		Wooden Table	No	150	1	Actions ▾
+	<input type="checkbox"/>	7737481	CHAIR-001		Dining Chair	No	50	1	Actions ▾
+	<input type="checkbox"/>	7737551	KITCHEN-001		Kitchen Table	No	200	1	Actions ▾
+	<input type="checkbox"/>	7767364	NIGHTSTAND001		Night Stand Dresser	Yes	60	1	Actions ▾

# STEP 2

# Import products & upload shipping dimensions

**Option A:** Create each SKU individually

Go to **'Manage product'** >  
**'Create New Product'** > **Provide shipping dimensions**

Having trouble with importing products? Contact us.

### Create Product

SKU \*  Product Name \*  Declared Product Value ⓘ \* \$

Pallet Required ⓘ  Pallet Weight with Products ⓘ  lbs  Pallet Dimensions with Product ⓘ    ins

Carton #	Weight	Dimensions	Category ⓘ	Freight Class ⓘ
1	<input type="text"/> lbs <input type="text"/>	<input type="text" value="Length"/> <input type="text" value="Width"/> <input type="text" value="Height"/> ins <input type="text"/>	<input type="text"/>	<input type="text"/>

[+ Add additional carton](#)

Any existing products in your catalog that match this SKU will be replaced with the details you've indicated above. Orders you've made in the past with these products will not be affected.

# STEP 2

# Import products & upload shipping dimensions

**Option B:** Bulk Upload SKUs using template

Go to '**Manage Product**' > Download '**Product upload template**' > Fill in information for **both** tabs (products & cartons tab) by referring to sample data as reference > **Upload excel file**

Having trouble with importing products? Contact us.

Download sample file for reference [here](#).

Types of Product/SKUs	Product Tab (Tab 1)	Cartons Tab (Tab 2)
Multi-carton with Pallet	1 Standard pallet - 48" x 40" x 4.76"	1 Carton - 30" x 35" x 28" 2 Cartons - 10" x 20" x 5"
Multi-carton with no pallet	No pallet	4 Cartons - 24" x 24" x 5"
Single carton with pallet	1 standard pallet - 48" x 40" x 4.76"	1 Carton - 34"x 24" x43"
Single carton with no pallet	No pallet	1 Carton - 20"x 5"x10"



If a SKU contains multiple cartons of different sizes, please provide each unique carton dimension with its respective carton count.

If a SKU has multiple cartons of the same size, please provide one carton dimension with its respective carton count.



## STEP 2

**Option C:** Import products from Shopify

Go to '**Manage Product**' > '**Import from Shopify**' (Only products with a SKU and weight will be imported)

Having trouble with importing products? Contact us.

# Import products & upload shipping dimensions



Note that Shopify does not store shipping dimensions therefore it's normal to see the red error bar appear after importing products from Shopify. There are 2 options to remove the error bar:

+	<input type="checkbox"/>	7778534	NIGHTSTAND001	Night Stand	No	150	1	Actions ▾
+	<input type="checkbox"/>	7778567	OFFICE-001	Office Table	No	180	1	Actions ▾

**Option 1:** Click 'Export products in excel format' > Follow [Option B](#) to edit then upload file

or

**Option 2:** Edit each SKU within the app

# STEP 3



# Sync eCommerce locations

This step is to help automate order fulfillment after a booking is made. If you want tracking number to be uploaded back to Shopify for automated fulfillment, make sure this step is completed.




Go to **'Manage locations'** >  
Click **'Sync ecommerce locations'**

Once synced, locations will appear with a Shopify logo, which will be available as a selection when you book a shipment. That location has to be selected for automated order fulfillment to upload tracking number back to Shopify.

Please note that automated fulfillment can be turned off under settings > **'ecommerce'**

<b>Denver Warehouse</b> 
7800 Smith Road Denver CO 80207
<b>4170 Still Creek Dr</b> 
4170 Still Creek Dr NEW YORK NY 10001

## Fulfilment and Tracking

- Automatically Send fulfillment notification. 
- Send fulfillment notification when carrier acknowledges shipment. 
- Trigger email from Shopify to customer with tracking details. 

# STEP 4

## Import orders from Shopify

Go to 'eCommerce orders'  
> Click 'Import  
Shopify orders'

ORDER MANAGEMENT

- Quick Quote
- Manage Orders**
- eCommerce Orders
- Bills of Lading/Labels
- Manage Invoices

Booked Open Quotes **eCommerce & Custom Orders**

Use the Sync eCommerce Orders to bring your orders in from Shopify. If you need to connect your eCommerce store, use the plug in buttons below for your store to get started. Any orders listed here will need to be Finalized for booking.

[Import Shopify Orders](#) [Get Shopify Plugin](#)

**Pending Shipments to be Quoted**

ID	Customer PO No.	Order Date	Status	Type
<a href="#">Detail</a> 56910681	#1005	05/31/2021	Unfinalized	Shopify

[Finalize](#) [Delete](#)

This step will import ALL orders that are marked as  Paid  Unfulfilled from your Shopify store directly into Freight Club and import the following data:

- Shopify order ID
- Product descriptions
- Drop off location
- Shipping dimensions of SKUs (if step 2 is completed)

# STEP 5

# Finalize booking

Click **'Finalize'** to complete booking by selecting a ready for pick up date, service level, pick up location, and a carrier for each order.

*Note that you can assign a default pick-up location to speed up the process. To assign a default location, go to **'Manage Defaults'** and select a location.*

Ready for Pick Up \* ⓘ  
[Empty field]

Customer PO Number \* ⓘ  
#1005

Service Level \* ⓘ  
Please select an option

Pick Up Location ⓘ  
Enter ZIP or Select location or enter ZIP/Postal code

Drop Off Location ⓘ  
Enter ZIP or Denver Warehouse (7800 Smith Road)

Location Type \* ⓘ  
Commercial

Extra Services  
 Lift Gate ⓘ  
 Limited Access ⓘ  
 CO<sub>2</sub> Offset Shipment ⓘ

Location Type \* ⓘ  
Commercial

Extra Services  
 Lift Gate ⓘ  
 Limited Access ⓘ  
 Insurance ⓘ

Item Information

Quantity ⓘ  
1 x

Package Type ⓘ  
Night Stand Dresser / NIGHTSTAND

Weight ⓘ  
50 lbs

Dimensions ⓘ  
48 48 4.75 ins

Categories  
Cased Goods Furniture (Dre:

Condition  
New

Declared Value ⓘ  
\$ 60

Freight Class ⓘ  
250

Accessorial ⓘ  
 Delivery Signature

Heaviest Carton (lbs) ⓘ  
150

Do Not Stack ⓘ

Get Rate

# STEP 6

## Order fulfillment

Automatic order fulfillment is optional, go to eCommerce settings to select/deselect the options. Fulfillment notifications can occur at the time of booking, time of pick up or be turned off.

You can also choose to notify customers with a tracking number through an email. The email template will be pulled from your Shopify settings > Customer notifications.

If the pick-up location was selected with a Shopify store address imported from [Step 3](#), the tracking number will be uploaded to your Shopify Store and automatically marked as

● Paid ● Fulfilled

### Fulfilment and Tracking

- Automatically Send fulfillment notification. ?
- Send fulfillment notification when carrier acknowledges shipment. ?
- Trigger email from Shopify to customer with tracking details. ?

### Pick Up Location ?

Enter ZIP or  Denver Warehouse (7800 Smith Road) ▼



# Quote at Check-out

Our app allows you to provide 100% accurate freight quotes at the shopping cart level, allowing your customers to choose their service level and book instantly.



**Important: As of January 1st, 2023, Shopify has issued a guideline that states that stores with Shopify Starter or Basic plans will no longer be able to access the Carrier Service API (Carrier Calculated Shipping).**



[Cart](#) > [Information](#) > [Shipping](#) > [Payment](#)

Contact +1 720-941-0411 [Change](#)

Ship to 7800 Smith Road, Denver CO 80207, United States [Change](#)

## Shipping method

Basic Threshold (No Signature Required) \$216.48  
5 business days

Mobile phone number (required)  
+1 720-941-0411 

Your courier may use this number to contact you.

Back of Truck (No Liftgate) \$220.22  
5 business days

Curbside (Liftgate) \$220.22  
5 business days

Threshold \$220.22  
5 business days

Room Of Choice \$266.48  
5 business days

White Glove - Packaging Removal \$266.48  
5 business days

White Glove - Light Assembly \$292.37  
12 business days

[Continue to payment](#)

[Return to information](#)



# Before we begin: Get carrier-calculated shipping feature

You must have the [3rd Party Carrier-Calculated shipping](#) feature prior to setting up quote at check-out. This feature is available in the following Shopify subscription plan.

- Shopify plus/Advanced
- At a carte (as an add-on feature)
- Shopify annual plan

To ensure you have 3rd party carrier-calculated go to **Shopify settings** > **Shipping and delivery** > **Manage rates** > **Add Rates**. If you see Freight Club as an option, this feature is activated.

For more information, contact [Shopify support](#).



**Important: As of January 1st, 2023, Shopify has issued a guideline that states that stores with Shopify Starter or Basic plans will no longer be able to access the Carrier Service API (Carrier Calculated Shipping).**

# STEP 1

# Add Freight Club to your shipping profile

If you recently upgraded your Shopify plan to include 3rd Party Carrier-Calculated Shipping and Freight Club is still not showing up as an option, try reinstalling the Freight Club app.

In order to do quote at check out, you need to add freight club to a shipping profile that has products you want us to rate on.

To add Freight club as a carrier to the shipping profile,

Go to **Shopify settings > Shipping and delivery > Go to the shipping profile and click Manage rates > Add rate > Select 'use carrier app to calculate rates' > Set a shipping from location**



1

## Shipping

Choose where you ship and how much you charge for shipping at checkout. Learn more about [shipping rates](#).

### GENERAL SHIPPING RATES

All products not in other profiles

[Manage rates](#)

Rates for

3 locations → 1 zone

### CUSTOM SHIPPING RATES

[Create new profile](#)

Create a shipping profile to add custom rates or destination restrictions for groups of products. Learn more about [shipping profiles](#).

### HARDWARE SHIPPING

1 product

[Manage rates](#)

Rates for

3 locations → 1 zone

2

## Add rate

Set up your own rates

Use carrier or app to calculate rates

Freight Club (Rates provided by app)

3

## Shipping from

12020 Sunrise Valley Dr Ste 100, California Warehouse, Logan's Handcrafted Furniture

[Show details](#)

## Shipping to

[Create shipping zone](#)

Domestic  
United States (49 of 62 states)

Carrier name	Handling fee	Shipping speed	Services
Freight Club (Rates provided by app)	—	Calculated	—





## STEP 2

# Import all products & dimensions

Follow [step 2 from above](#) to import all products and shipping dimensions.

## STEP 3

# Pick up locations in Shopify

Under shipping profile in Shopify, make sure to assign a shipping from location so that quotes can be provided based on that location. Please ensure this location is in the United States, anywhere in the lower 48 states.

- If you only have one location set up, every order will be quoted from this location automatically.
- If you have more than one pick-up location, make sure to edit the **'fulfillment priority'** under the **'settings'** > **'locations'** in Shopify, so that orders can be quoted based on location priority.



Shipping from Hide details ^

- 4170 Still Creek Dr**  
4170 Still Creek Dr, New York New York 10001, United States Manage
- Denver Warehouse**  
7800 Smith Road, Denver Colorado 80207, United States Manage

Shipping to Create shipping zone

**US**  
United States ...

Carrier name ^	Handling fee	Shipping speed	Services
Freight Club (Rates provided by app)	—	Calculated	— <span>...</span>

Add rate

### Fulfillment priority

Choose which locations are assigned new orders first. Learn more about [assigning orders to locations](#) ↗ .

[View or edit fulfillment priority](#)

## STEP 3

# Pick up locations in Shopify

By default, quote at check-out is based on the shipping from location in the assigned shipping profile.

If you have multiple fulfillment locations, the shipping from location will be based on per SKU level.

For example, for the SKU 'KITCHEN-001', the quote presented at check-out will be first based on 4170 Still Creek drive as the shipping from location. Once the quantity is depleted in that location, then Denver warehouse will be used as the next shipping from location.

### Inventory

SKU (Stock Keeping Unit)  Barcode (ISBN, UPC, GTIN, etc.)

Track quantity  
 Continue selling when out of stock

---

QUANTITY [View inventory history](#) [Edit locations](#)


Location name	Incoming	Available
4170 Still Creek Dr	0	50
Denver Warehouse	0	100
<b>Total</b>	<b>0</b>	<b>150</b>

# STEP 4

## Test

Test quote at check-out feature by adding items to cart in your Shopify store. It should look something like this:

### Shipping method

<input checked="" type="radio"/> Basic Threshold (No Signature Required) 5 business days	\$216.48
Mobile phone number (required) +1 720-941-0411 	
Your courier may use this number to contact you.	
<input type="radio"/> Back of Truck (No Liftgate) 5 business days	\$220.22
<input type="radio"/> Curbside (Liftgate) 5 business days	\$220.22
<input type="radio"/> Threshold 5 business days	\$220.22
<input type="radio"/> Room Of Choice 5 business days	\$266.48
<input type="radio"/> White Glove - Packaging Removal 5 business days	\$266.48
<input type="radio"/> White Glove - Light Assembly 12 business days	\$292.37

Continue to payment

[Return to information](#)

After an order is placed by your customer, follow [Steps 4 and 5 from above](#) to fulfill the order.

## STEP 5

# Customizing check-out page (optional)

Go to '**eCommerce**' settings in the app to customize the check-out page.

There are 4 customizable options:

1. Choose which service levels you'd like to offer at check-out (Re-naming service level is possible)
2. Select the default drop-off location as '**Residential**' or '**Commercial**'
3. Choose to display carrier name
4. Choose how many carrier options to display per service level (Only the best-priced quotes will be shown)

### eCommerce Settings



Freight Club allows you to customize the shopping cart experience of your store. Modify the options based on the experience you wish to set for your customers.

1

#### Service Levels at Checkout

Select which service levels you wish to present to your customers during the checkout experience.

Update the text to provide your own branding experience, however the terms and conditions of each Freight Club service level must be maintained regardless of the naming.

<input checked="" type="checkbox"/> Ground	<input type="text" value="Text to show at checkout"/>
<input checked="" type="checkbox"/> Back of Truck	<input type="text" value="Text to show at checkout"/>
<input checked="" type="checkbox"/> Curbside	<input type="text" value="Text to show at checkout"/>
<input checked="" type="checkbox"/> Basic Threshold	<input type="text" value="Text to show at checkout"/>
<input checked="" type="checkbox"/> Threshold	<input type="text" value="Text to show at checkout"/>
<input checked="" type="checkbox"/> Room of Choice	<input type="text" value="Text to show at checkout"/>
<input checked="" type="checkbox"/> White Glove - Packaging Removal	<input type="text" value="Text to show at checkout"/>
<input checked="" type="checkbox"/> White Glove - Light Assembly	<input type="text" value="Text to show at checkout"/>

2

#### Location Settings

Default Drop Off Location

3

#### Carrier Control

Show carrier name at checkout.

Show Carrier Name on Quote

Show the Service Level description at checkout.

Show the Service Level description

4

Limit the number of carriers options to present for each service level, based on the best prices returned.

Number of Carriers per Service Level:

Include Insurance in Checkout Quotes.

Include UPS Capital insurance in rates

Show Estimated Delivery Times for each shipping option.

Show Estimated Delivery Times

#### Fulfilment and Tracking

Automatically Send fulfilment notification.



In partnership with One Tree Planted, we are proudly offsetting 100% of CO<sub>2</sub> emissions at no additional cost to you.



## Shopify Support

Email: [chris.b@freightclub.com](mailto:chris.b@freightclub.com)

Phone: 844-819-2187 ext 599

## Tech & Troubleshooting

Email: [tech@freightclub.com](mailto:tech@freightclub.com)

## Customer Service & Logistics

Email: [info@freightclub.com](mailto:info@freightclub.com)

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