FREIGHTCLUB
THE SMARTER WAY TO SHIP

Shopify Integration Guide

No set up cost. Easy implementation.
Faster shipping.

shopify x FREIGHTCLUB

Enjoy superior shipping with Freight Club.

Import all unfulfilled orders with 1 click.

Auto-populate multiple freight quotes from over 30+ pre-vetted carriers.

Auto-generate BoL and shipping labels

Record, file and dispute claims through our support team

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What our Shopify App does.

Live shipping quote at check-out page.

Automate order fulfillment and tracking update.

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DISCLAIMER

Freight Club app is a FREE app, where you can quote and book shipments with no monthly fees.

If you're looking to speed up the shipping process, this document outlines 2 different ways to automate
the shipping process. Please note that these steps are optional.

1. How to automate quoting and booking
2. How to set up quote at check out

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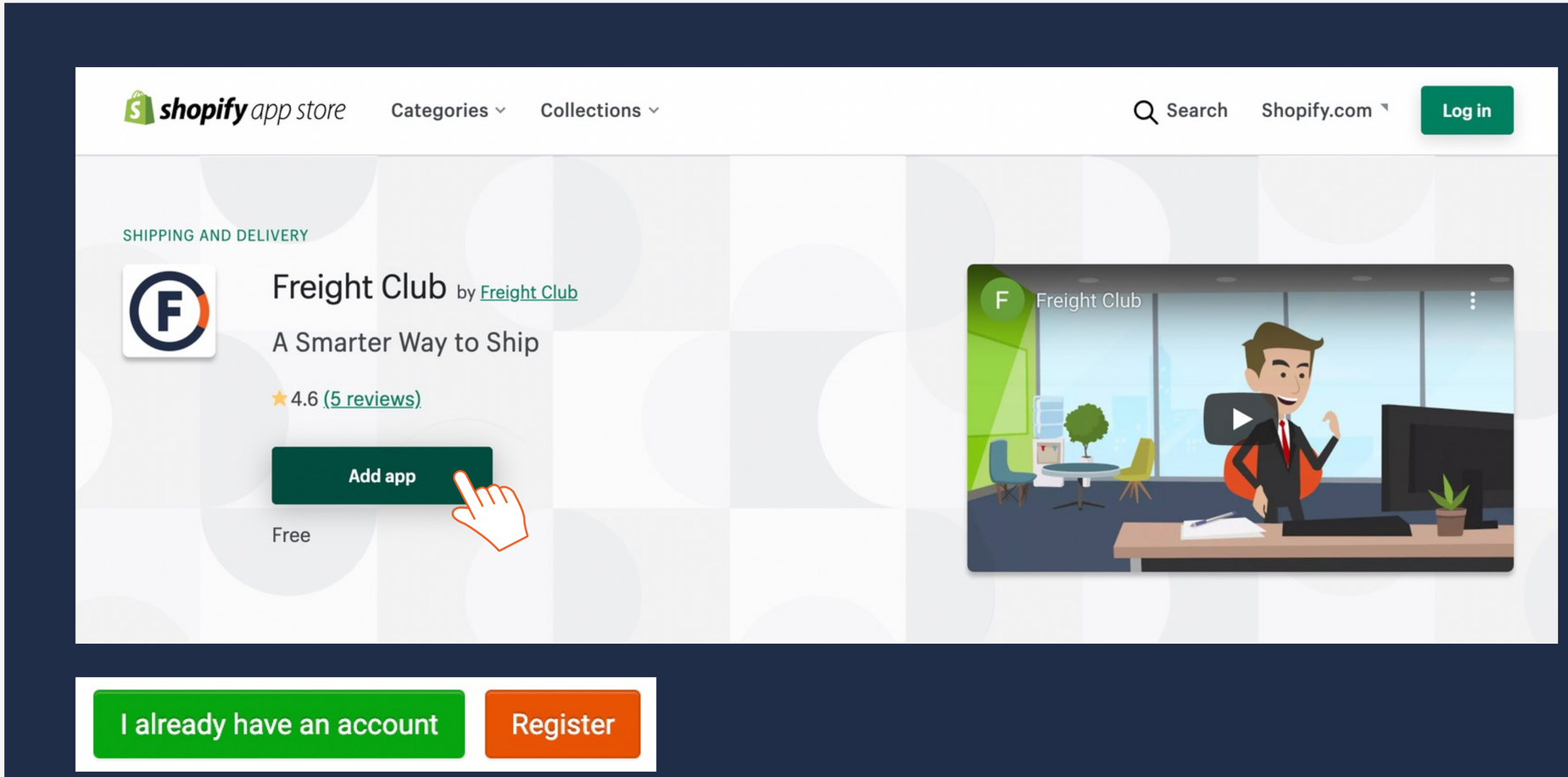
STEP 1

Download the app.

Download the app through Shopify store and create an account with us.

If you already have an account, click '**I already have an account**' to login.

Download the app



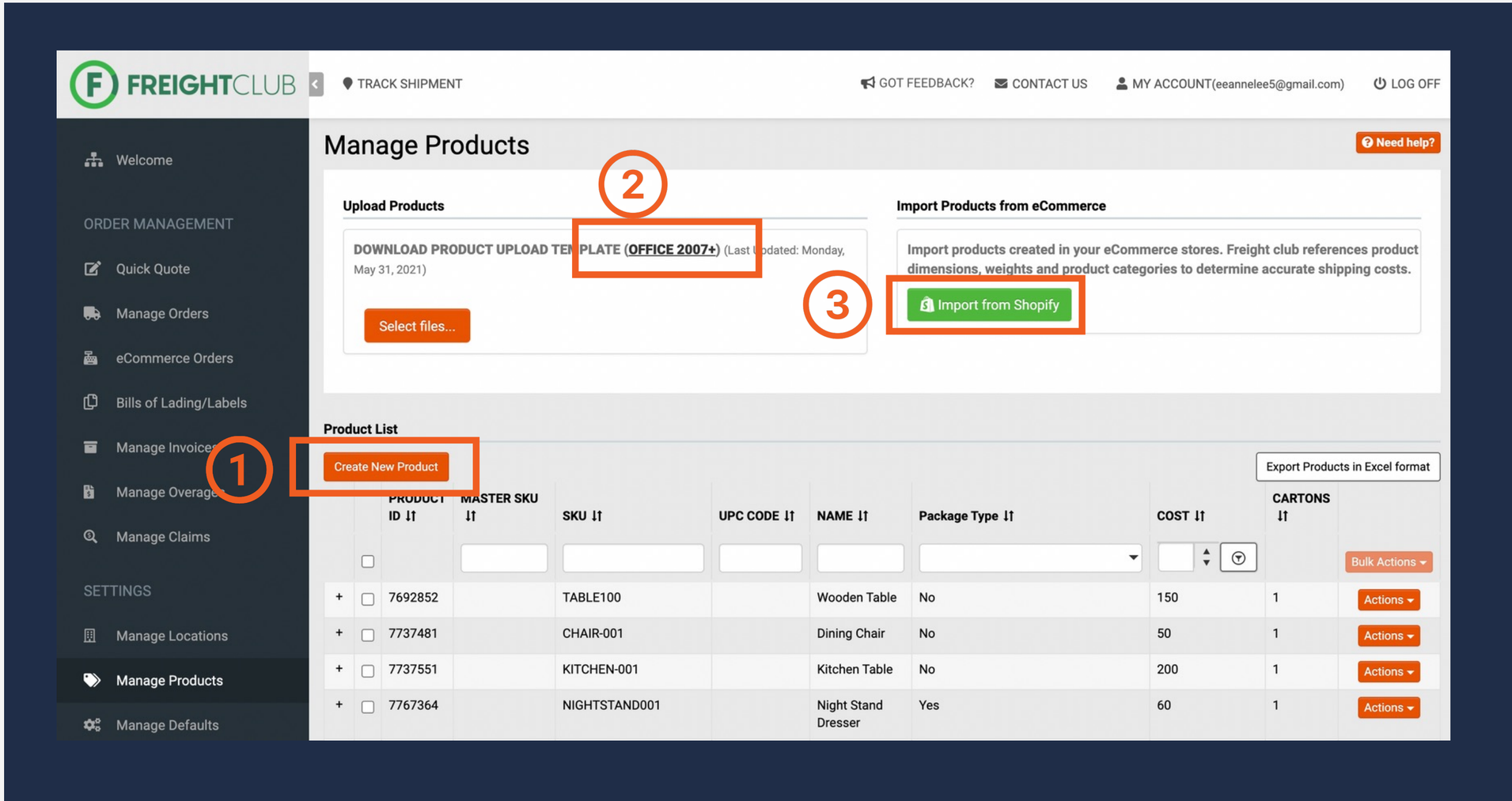
STEP 2

Import products & upload shipping dimensions

Option A: Create each SKU individually

Option B: Bulk Upload SKUs using template

Option C: Import products from Shopify
*Choose this option if you have products in your Shopify store

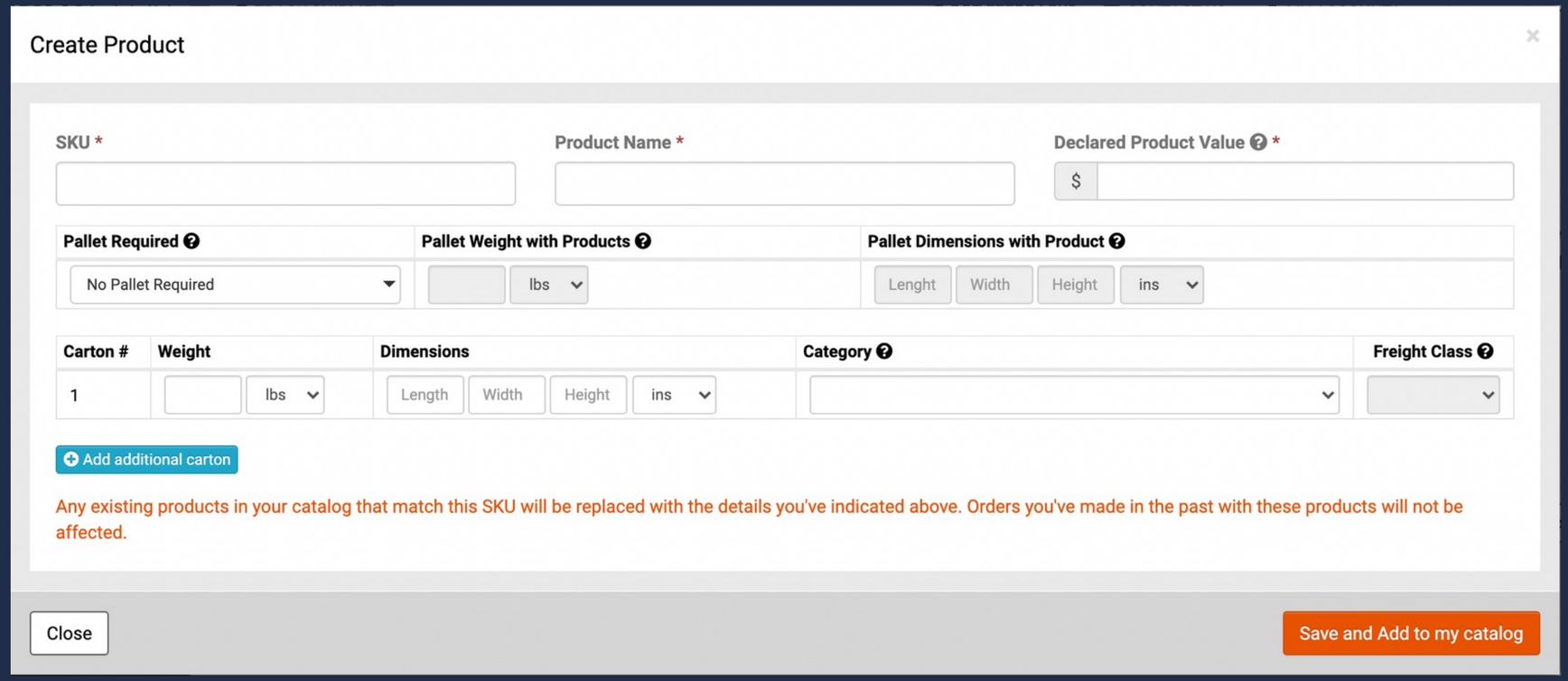


STEP 2

Import products & upload shipping dimensions

Option A: Create each SKU individually

Go to '**Manage product**' > '**Create New Product**' > **Provide shipping dimensions**



Having trouble with importing products? Contact us.

STEP 2

Import products & upload shipping dimensions

Option B: Bulk Upload SKUs using template

Go to '**Manage Product**' > Download '**Product upload template**' > Fill in information for **both** tabs (products & cartons tab) by referring to sample data as reference > **Upload excel file**

Having trouble with importing products? Contact us.

Download sample file for reference here.

Types of Product/SKUs	Product Tab (Tab 1)	Cartons Tab (Tab 2)
Multi-carton with Pallet	1 Standard pallet – 48″ x 40″ x 4.76″	1 Carton – 30" x 35″ x 28″ 2 Cartons – 10" x 20″ x 5″
Multi-carton with no pallet	No pallet	4 Cartons – 24″ x 24″ x 5″
Single carton with pallet	1 standard pallet – 48″ x 40″ x 4.76″	1 Carton – 34"x 24″ x43″
Single carton with no pallet	No pallet	1 Carton – 20"x 5″x10″

If a SKU contains multiple cartons of different sizes, please provide each unique carton dimension with its respective carton count.

If a SKU has multiple cartons of the same size, please provide one carton dimension with its respective carton count.

STEP 2

Import products & upload shipping dimensions

Option C: Import products from Shopify

Go to '**Manage Product**' > '**Import from Shopify**' (Only products with a SKU and weight will be imported)

Having trouble with importing products? Contact us.

Note that Shopify does not store shipping dimensions therefore it's normal to see the red error bar appear after importing products from Shopify. There are 2 options to remove the error bar:

+	☐	7778534		NIGHTSTAND001		Night Stand	No	150	1	Actions
+	☐	7778567		OFFICE-001		Office Table	No	180	1	Actions

Option 1: Click 'Export products in excel format' > Follow Option B to edit then upload file

or

Option 2: Edit each SKU within the app

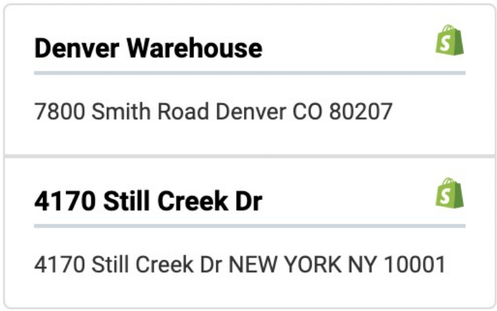
STEP 3

Sync eCommerce locations

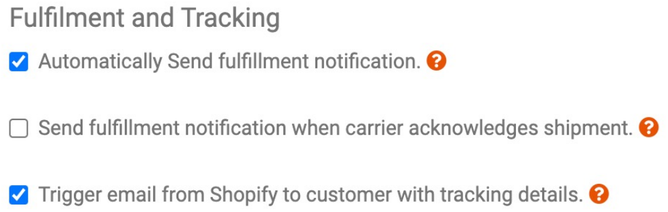
This step is to help automate order fulfillment after a booking is made. If you want tracking number to be uploaded back to Shopify for automated fulfillment, make sure this step is completed.

Go to '**Manage locations**' > Click '**Sync ecommerce locations**'

Once synced, locations will appear with a Shopify logo, which will be available as a selection when you book a shipment. That location has to be selected for automated order fulfillment to upload tracking number back to Shopify.



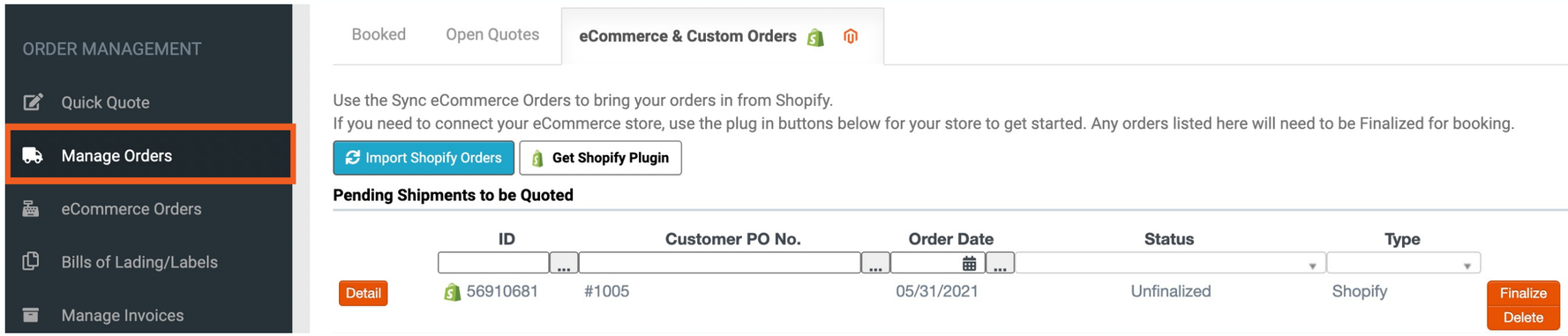
Please note that automated fulfillment can be turned off under settings > '**ecommerce**'



STEP 4

Import orders from Shopify

Go to '**eCommerce orders**' > **Click 'Import Shopify orders'**



This step will import ALL orders that are marked as Paid Unfulfilled from your Shopify store directly into Freight Club and import the following data:

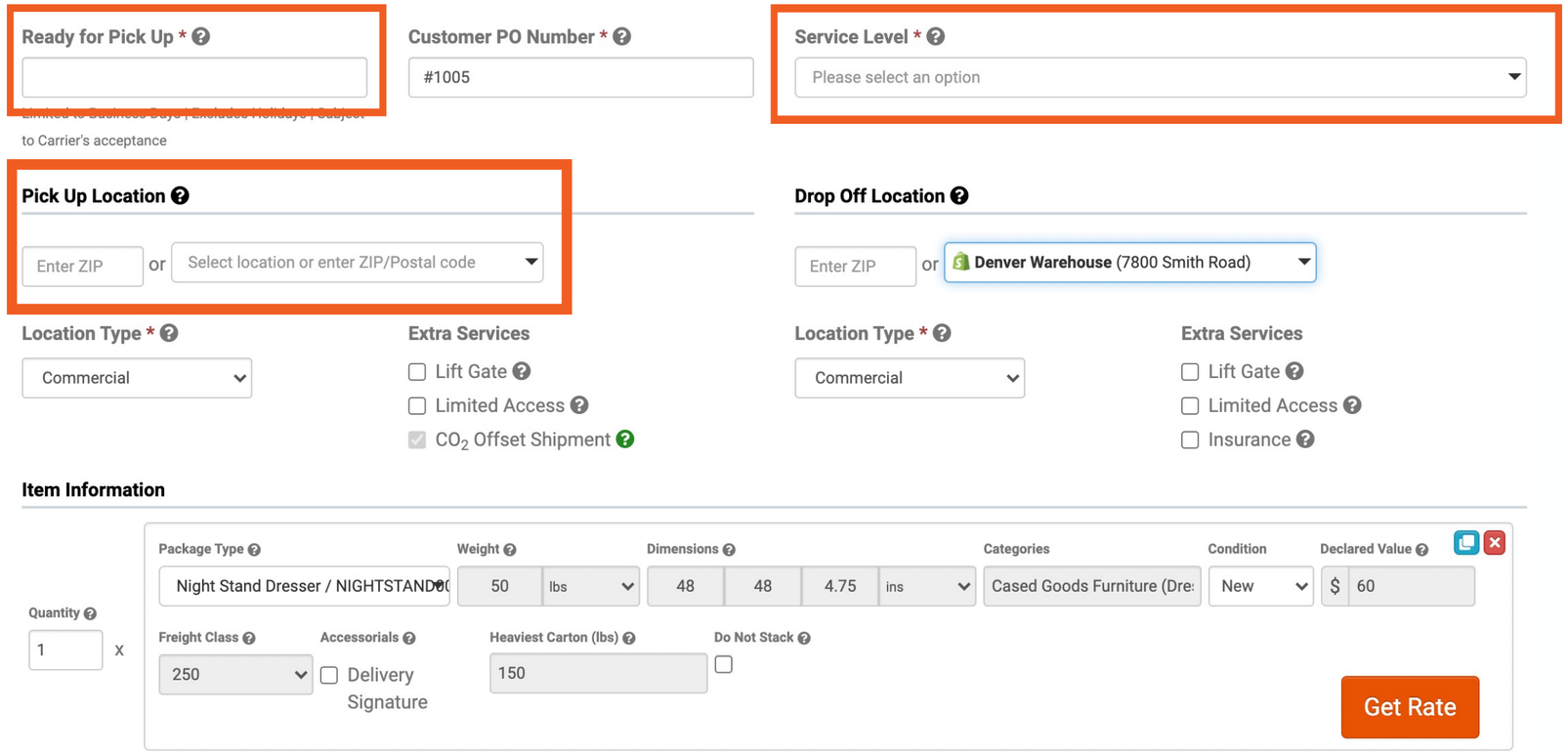
- Shopify order ID
- Product descriptions
- Drop off location
- Shipping dimensions of SKUs (if step 2 is completed)

STEP 5

Finalize booking

Click **'Finalize'** to complete booking by selecting a ready for pick up date, service level, pick up location, and a carrier for each order.

*Note that you can assign a default pick-up location to speed up the process. To assign a default location, go to '**Manage Defaults**' and select a location.*

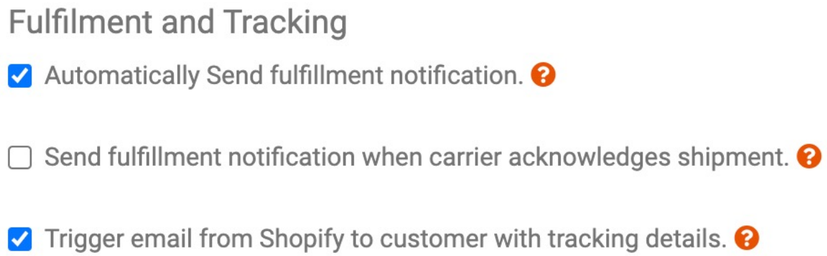


STEP 6

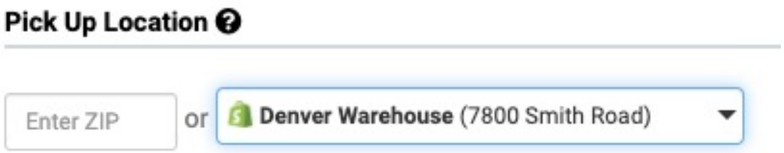
Order fulfillment

Automatic order fulfillment is optional, go to eCommerce settings to select/deselect the options. Fulfillment notifications can occur at the time of booking, time of pick up or be turned off.

You can also choose to notify customers with a tracking number through an email. The email template will be pulled from your Shopify settings > Customer notifications.



If the pick-up location was selected with a Shopify store address imported from Step 3, the tracking number will be uploaded to your Shopify Store and automatically marked as



Quote at Check-out

Our app allows you to provide 100% accurate freight quotes at the shopping cart level, allowing your customers to choose their service level and book instantly.

Important: As of January 1st, 2023, Shopify has issued a guideline that states that stores with Shopify Starter or Basic plans will no longer be able to access the Carrier Service API (Carrier Calculated Shipping).

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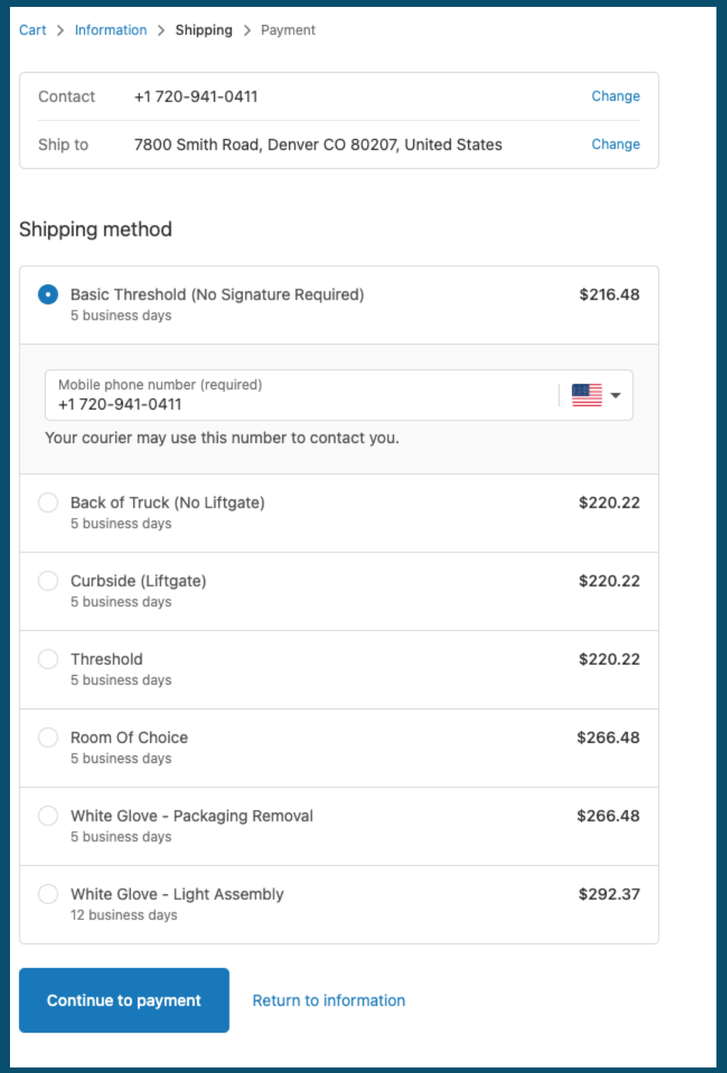

Important: As of January 1st, 2023, Shopify has issued a guideline that states that stores with Shopify Starter or Basic plans will no longer be able to access the Carrier Service API (Carrier Calculated Shipping).

Before we begin: Get carrier-calculated shipping feature

You must have the 3rd Party Carrier-Calculated shipping feature prior to setting up quote at check-out. This feature is available in the following Shopify subscription plan.

- Shopify plus/Advanced
- Al a carte (as an add-on feature
- Shopify annual plan

To ensure you have 3rd party carrier-calculated go to **Shopify settings** > **Shipping and delivery** > **Manage rates** > **Add Rates**. If you see Freight Club as an option, this feature is activated.

For more information, contact Shopify support.

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STEP 1

Add Freight Club to your shipping profile

If you recently upgraded your Shopify plan to include 3rd Party Carrier-Calculated Shipping and Freight Club is still not showing up as an option, try reinstalling the Freight Club app.

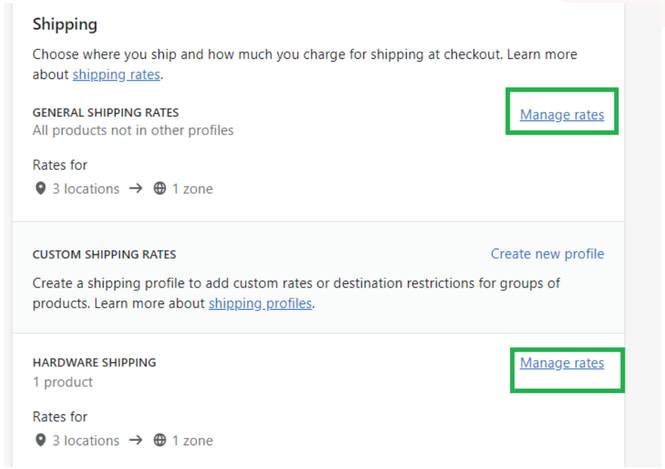
In order to do quote at check out, you need to add freight club to a shipping profile that has products you want us to rate on.

To add Freight club as a carrier to the shipping profile,

Go to **Shopify settings** > **Shipping and delivery** > **Go to the shipping profile and click Manage rates** > **Add rate > Select 'use carrier app to calculate rates'** > **Set a shipping from location**

shopify

1



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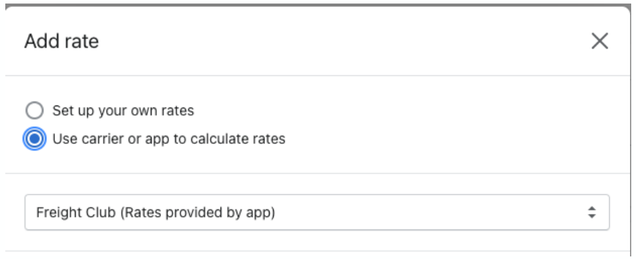

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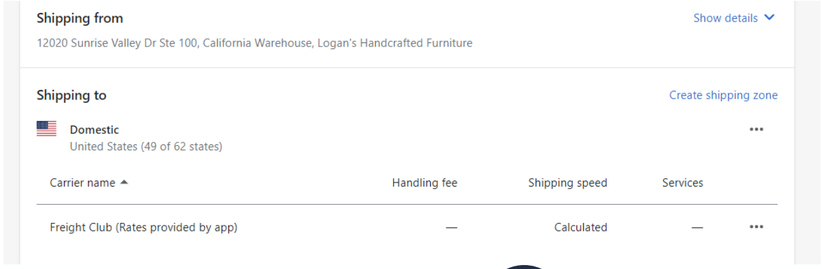

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STEP 2

Import all products & dimensions

Follow step 2 from above to import all products and shipping dimensions.

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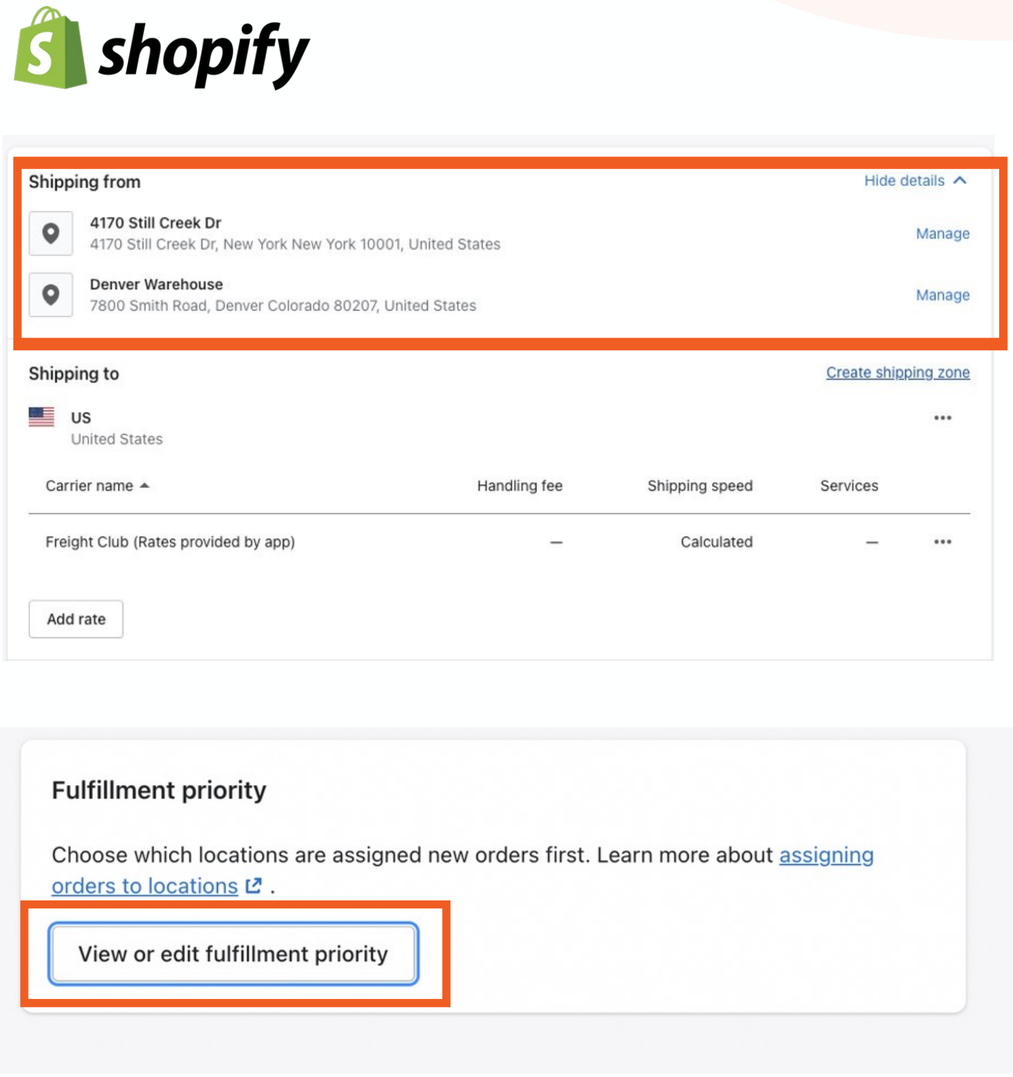
STEP 3

Pick up locations in Shopify

Under shipping profile in Shopify, make sure to assign a shipping from location so that quotes can be provided based on that location. Please ensure this location is in the United States, anywhere in the lower 48 states.

- If you only have one location set up, every order will be quoted from this location automatically.
- If you have more than one pick-up location, make sure to edit the '**fulfillment priority**' under the **'settings'** > **'locations'** in Shopify, so that orders can be quoted based on location priority.



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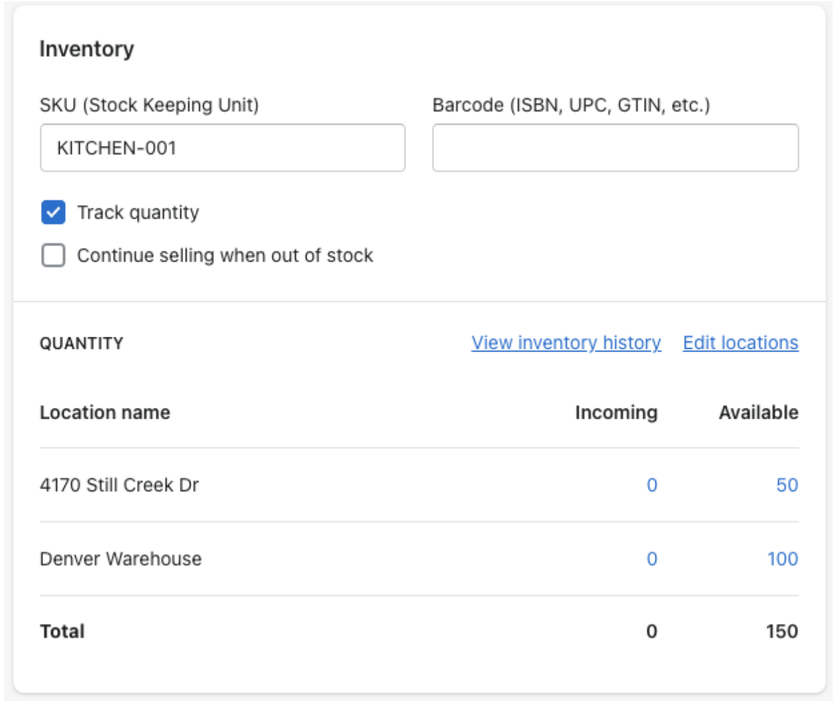
STEP 3

Pick up locations in Shopify

By default, quote at check-out is based on the shipping from location in the assigned shipping profile.

If you have multiple fulfillment locations, the shipping from location will be based on per SKU level.

For example, for the SKU 'KITCHEN-001', the quote presented at check-out will be first based on 4170 Still Creek drive as the shipping from location. Once the quantity is depleted in that location, then Denver warehouse will be used as the next shipping from location.



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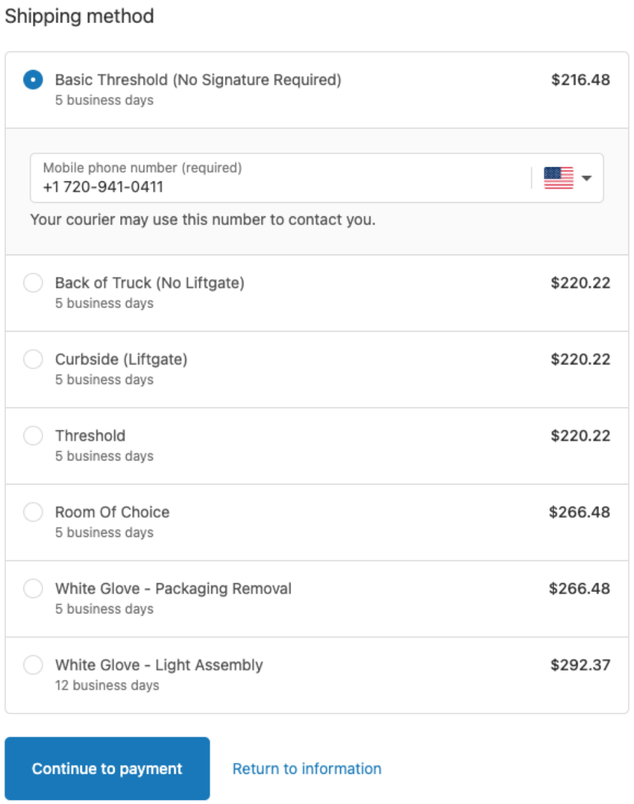
STEP 4

Test

Test quote at check-out feature by adding items to cart in your Shopify store. It should look something like this:



After an order is placed by your customer, follow Steps 4 and 5 from above to fulfill the order.

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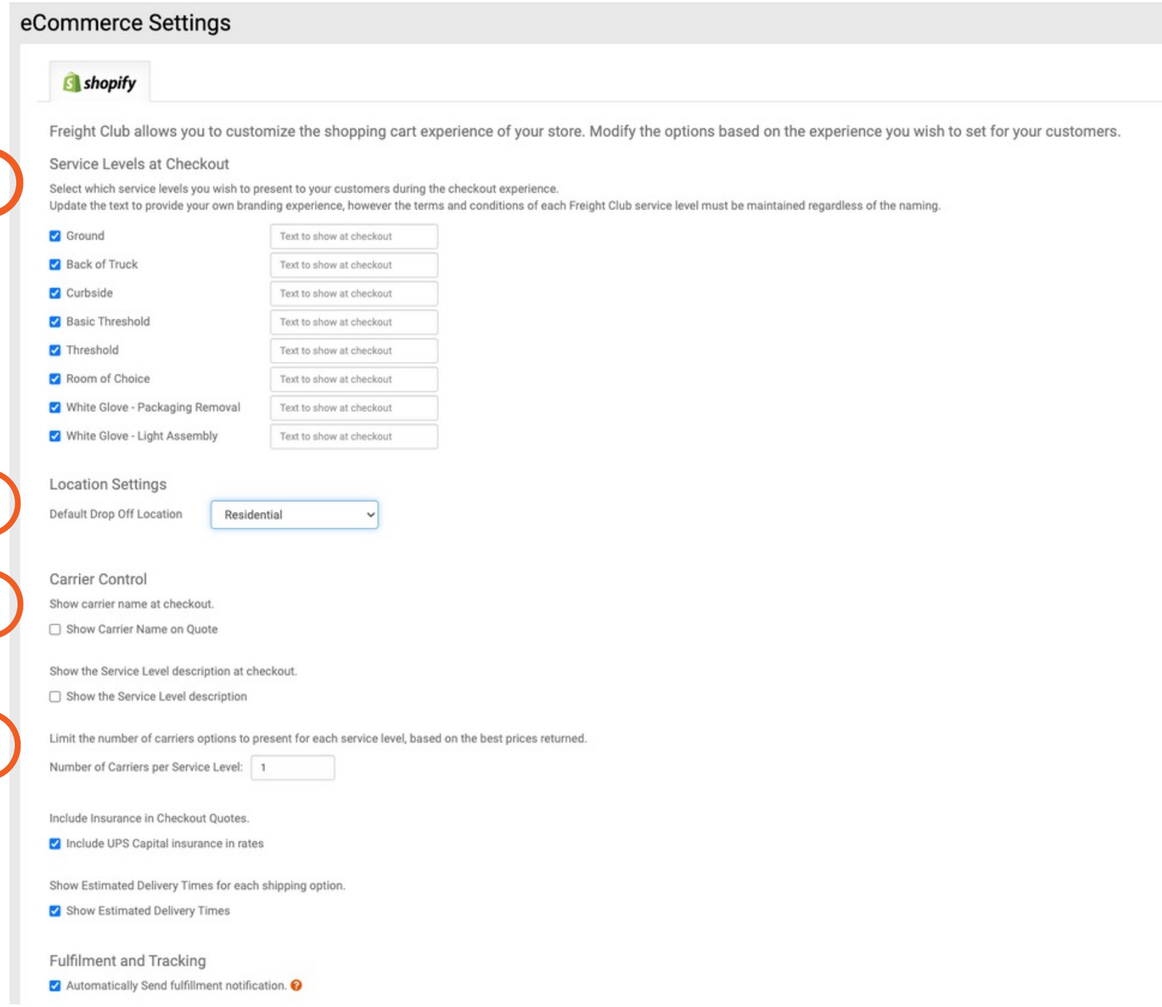
STEP 5

Customizing check-out page (optional)

Go to '**eCommerce**' settings in the app to customize the check-out page.

There are 4 customizable options:

1. Choose which service levels you'd like to offer at check-out (Re-naming service level is possible)
2. Select the default drop-off location as '**Residential**' or '**Commercial**'
3. Choose to display carrier name
4. Choose how many carrier options to display per service level (Only the best-priced quotes will be shown)



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